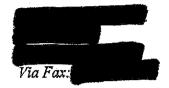


ACCOUNTS RECEIVABLE MANAGEMENT AN EMPLOYEE OWNED COMPANY



September 9, 2010



Client: DEPARTMENT STORE NATIONAL BANK

Re.

Account: #xxxxxxxxxxxxxxx

Balance: \$5,014.19
Control: #

Dear Sir/Madame:

Please be advised that this office in concurrence with our client, DEPARTMENT STORE NATIONAL BANK, agrees to accept \$2,256.39 in 3 payments, as settlement towards the above referenced account. The payments are to be received by this office as indicated below;

1. \$900.00 due by September 28, 2010.

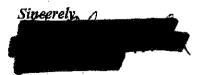
2. \$678.19 due by October 28, 2010.

3. \$678.20 due by November 28, 2010.

As agreed, kindly make your overnight check payable to DEPARTMENT STORE NATIONAL BANK.

Upon clearance of your overnight check, as stated above, a letter will be provided to you stating said account has been "Settled". Furthermore this office agrees to advise our client to update your credit report accordingly.

If there should be any questions with respect to this matter, don't hesitate to contact this office.



Manager, Collection Operations,

AA/CS

Note This communication is from a debt collector and is an attempt to collect a debt. Any information obtained will be used for that purpose.