

Correspondence Dept  
P.O. BOX 15298  
Wilmington, DE 19850-5298



Acct [REDACTED]

November 12, 2009

[REDACTED]  
[REDACTED]  
[REDACTED]  
Total Balance: \$20,618.04

DEAR [REDACTED]

We are pleased we found a settlement that works for you. This letter confirms that we agreed to settle your credit card account for \$7216.00 . As a result of this settlement, you will benefit from all these advantages:

You will only pay \$7216.00 , a significant savings over the full balance. We will stop all attempts to collect. Upon conclusion of the settlement, we will report your account to the national credit bureaus as settled with a remaining balance due of zero (0.00).

To accept this offer, please send your payment(s), as follows:

Payment Amt: \$7216.00

Due Date: 11/30/09 by 2:30 pm CST.

Payment Amt: \$

Payment Amt: \$

Payment Amt: \$

The total settlement amount must be received within the agreed timeframe. If you do not complete your settlement arrangement on time, this agreement will become null and void. We will continue our collection efforts.

We have the following convenient payment options available for you:

Electronic Payment

Provide your Checking Account information over the phone, free of charge by calling [REDACTED]

Regular Payment Address

Cardmember Service  
P.O. Box 94014  
Palatine, IL 60094-4014

Overnight Address

(FedEx, UPS)  
Cardmember Service  
2500 Westfield Dr.  
Elgin, IL 60123

Please call us toll free at [REDACTED] if you have any questions about your settlement agreement. We look forward to settling your account.

Sincerely, [REDACTED]

[REDACTED]  
Internal Recovery Unit

Account is owned by Chase USA, NA.

Calls may be monitored and/or recorded to insure the highest level of quality service.